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**Practice: Telephoning Vocabulary**

**1 Complete the sentences with the most suitable word.**

**a** If you don’t know his number, why don’t you look it up in the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ?

**b** The phone’s \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . Would somebody answer it, please?

**c** I called you a while ago, but your line was \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**d** The telephone \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ has been increased.

**e** I left her a message on the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, but she didn’t call me back.

**f** Our telephone \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ was enormous last month. I had to call abroad several times, so it is not a big surprise.

**g** I’m sorry, it’s a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . I can’t hear you very well.

**h** Sorry, you have the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ number.

**2 Complete the sentences with the most suitable phrasal verb.**

**a** ‘The phone’s ringing.’ – ‘I’ll \_\_\_\_\_\_\_\_ it \_\_\_\_\_\_\_\_ .’

**b** Sorry, I’ve got to go now. I’ll \_\_\_\_\_\_\_\_ you \_\_\_\_\_\_\_\_ later.

**c** ‘Could I speak to Mr Barring, please?’ – ‘I’ll \_\_\_\_\_\_\_\_ you \_\_\_\_\_\_\_\_ .’

**d** I tried to call you several times last night, but I couldn’t \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . There must have been something wrong with the lines.

**e** I was going to explain the details when suddenly we were \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**f** Could you \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ for a moment. I’ll check the figures for you.

**g** Why don’t you \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ his number in the directory?

**h** I was waiting for a couple of minutes but there was no answer, so I \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**i** Could you \_\_\_\_\_\_\_\_\_ Harry \_\_\_\_\_\_\_ ? I’d like to talk to him as well.

**j** Sorry, I can’t hear you very well. Could you \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ?

**On the phone**

**1 Match the words and phrases with similar meaning.**

**a** I’ll put you through. **1** Is that all?

**b** Who’s calling, please? **2** I’m ready.

**c** Anything else? **3** I’ll connect you.

**d** The line’s busy. **4** … speaking

**f** Go ahead. **5** Could I have your name?

**g** Hold on. **6** The line’s engaged.

**h** This is … **7** One moment.