**Unit 2: Telephone Expressions**

What does my student know and what does she need to know?

**Initial Assessment:**

1. What do you say when you answer your telephone?

2. Who answers your telephone at home?

3. What do you say/do if you reach a wrong number?

4. How do you find out if you have written the number down incorrectly or whether you have dialed it incorrectly?

5. What phrases can you use to let someone know you are listening?

6. When do you use 911?

7. What information do you give when you call 911?

8. What do you say if you did not understand something someone has said to you

in a telephone conversation?